

# 2024ANNUAL REPORT

Published December 15, 2025



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Dear Team and Valued Supporters,

As we look over the past year, we can only see our 2024 as a time of great triumph for our agency, its mission and those who work diligently every day to achieve our goals.

This year, we were blessed to see a return to full staffing. Though we have battled a dwindling workforce for some time, we have succeeded in filling our key direct service positions. With that, we were able to elevate the critical markers of our mission. We have been able to achieve 100% of our enrollment slots being full. When we fill our enrollment slots, we are truly able to deliver our mission to the community.

As the year progressed we began to see our outcomes tic closer and closer to pre-pandemic levels. I am both hopeful and grateful that this will be the last annual assessment where we reference success against the challenges of the pandemic.

This year saw our fund development outcomes surpass our goals and expectations. When this happens, of course, it is a wonderful sense to grow our fiscal reserves making our agency stronger. But, more importantly, it is a message received from our community that they believe in our work, want to partner in our work and most important, place faith in our management and staff to carry out this work with their support and confidence.

Finally, after 5 years of work, we have been granted the resources needed to purchase and renovate the property and buildings where our Essic Robinson Head Start center has been for over 30 years. With this great stride we will relocate our administrative offices in late 2025/early 2026 as well as our transportation hub to the same address (occupying the former Metro Restaurant Supply facility). With this we stabilize our services for the community for decades to come and we are able to reinvest saved lease costs into our mission services.

With all of these triumphs fueled by your dedicated support and belief, we continue to become a stronger and more stable force for our community taking strides forward to build a strong foundation of hope for a bright future "empowering children and families to discover positive skills to meet life's challenges!"

Warm Regards,
Gene Howell
President & CEO, Riverbend Head Start







Office of Head Start 4th Floor - Switzer Memorial Building, 330 C Streat SW, Washington DC 20024 eclkc.ohs.acf.hhs.gov

### **Program Performance Summary Report**

To: Authorizing Official/Board Chairperson

Ms. Monica Bristow Riverbend Head Start & Family Services, Inc. 550 Landmarks Blvd

Alton, IL 62002 - 6321

From: Responsible HHS Official

Date: 08/06/2025

Tala Hooban

Deputy Director, Office of Head Start

During the week of July 9, 2025, the Administration for Children and Families (ACF) conducted a monitoring review of Riverbend Head Start & Family Services, Inc. to determine whether the previously identified finding(s) had been corrected. The Office of Head Start (OHS) would like to thank your governing body, policy council, staff, and parents of your program for their cooperation and assistance during the review. This monitoring report has been issued to Ms. Monica Bristow, Authorizing Official/Board Chair, as legal notice to your agency of the results of the program review.

Based on the information gathered during this review, we have closed the previously identified finding(s) which are included in this report. Any open finding previously identified but not discussed in this report will remain open. The grant recipient will receive a Follow-up review to determine the compliance status of those findings.

Please contact the OHS Oversight Division at ohsmonitoringteam@acf.hhs.gov with any questions or concerns you may have about this report.

### DISTRIBUTION OF THE REPORT







Office of Head Start | 4th Floor - Switzer Memorial Building, 330 C Street SW, Washington DC 20024 eclkc.ohs.acf.hhs.gov

### **Program Performance Summary Report**

To: Authorizing Official/Board Chairperson

Ms. Monica Bristow Riverbend Head Start & Family Services, Inc. 550 Landmarks Blvd Alton, IL 62002 - 6321 From: Responsible HHS Official

Date: 03/05/2025

Tala Hooban

Deputy Director, Office of Head Start

From January 13, 2025 to January 17, 2025, the Administration for Children and Families (ACF) conducted a Focus Area Two (FA2) monitoring review of Riverbend Head Start & Family Services, Inc. This report contains information about the grant recipient's performance and compliance with the requirements of the Head Start Program Performance Standards (HSPPS) or Public Law 110-134, Improving Head Start for School Readiness Act of 2007.

The Office of Head Start (OHS) would like to thank your governing body, policy council, parents, and staff for their engagement in the review process. Based on the information gathered during this review, it has been determined that your program has at least one area of noncompliance.

This report provides you with detailed information in each area where program performance did not meet applicable Head Start Program Performance Standards, laws, regulations and policy requirements.

Please contact your Regional Office for guidance should you have any questions or concerns. Your Regional Office will follow up on the content of this report and can work with you to identify resources to support your program's continuous improvement.

### DISTRIBUTION OF THE REPORT

Copies of this report will be distributed to the following:

Ms. Karen McNamara, Regional Program Manager

Mr. Eugene Howell, Chief Executive Officer/Executive Director

Mr. Eugene Howell, Head Start Director

Mr. Eugene Howell, Early Head Start Director





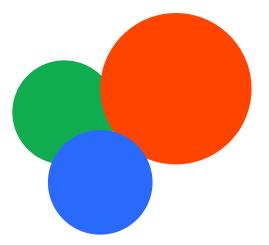


### Grant(s) included as part of this review

Grant Recipient Name	Grant Number(s)
Riverbend Head Start & Family Services, Inc.	05CH011888

### Glossary of Terms

Term	Definition				
Area of Concern (AOC)	An area in which the agency needs to improve performance. This status is considered additional feedback and should be discussed with the agency's Regional Office for possible technical assistance.				
Area of Noncompliance (ANC)	An area in which the agency is out of compliance with Federal requirements (including but not limited to the Head Start Act or one or more of the regulations) in one or more areas of performance. This status requires a written timeline of correction and possible technical assistance or guidance from the agency's program specialist. If not corrected within the specified timeline, this status becomes a deficiency.				
Deficiency	As defined in the Head Start Act, the term "deficiency" means:				
<b>A</b>	(A) a systemic or substantial material failure of an agency in an area of performance that the Secretary determines involves:				
	(i) a threat to the health, safety, or civil rights of children or staff;				
	<ul> <li>(ii) a denial to parents of the exercise of their full roles and responsibilities related to program operations;</li> </ul>				
	(iii) a failure to comply with standards related to early childhood development and health				
	services, family and community partnerships, or program design and management;				
	(iv) the misuse of funds received under this subchapter;				
	(v) loss of legal status (as determined by the Secretary) or financial viability, loss of				
	permits, debarment from receiving Federal grants or contracts, or the improper use of Federal funds; or				
	(vi) failure to meet any other Federal or State requirement that the agency has shown an				
	unwillingness or inability to correct, after notice from the Secretary, within the period specified;				
	(B) systemic or material failure of the governing body of an agency to fully exercise its legal and				
	fiduciary responsibilities; or				
	(C) an unresolved area of noncompliance.				
Strong Practice	An activity or strategy that shows promise for long term sustainable impact. A Strong Practice				
*	has an objective basis for claiming effectiveness, potential for replication, and is shareable among other organizations.				



### **How To Read This Report**



The Focus Area Two (FA2) report includes the following sections:

- · Program Overview provides a summary describing the grant recipient.
- · Performance Summary provides a table view of compliance by Performance Area.
- Review Details provides details on the grant recipient's performance in each Content Area, Performance Area, and
  Performance Measure. The following icons may be used in this section to describe the grant recipient's performance:

Icon	Description		
<b>√</b>	Compliant (C)		
*	Strong Practice (SP)		
	Area of Concern (AOC)		
Δ	Area of Noncompliance (ANC)/ Deficiency (DEF)		

### **Program Overview**

Riverbend Head Start & Family Services, Inc., was established in 1916 as a non-profit family-oriented agency. The grant recipient is funded to provide Head Start and Early Head Start services to 646 children and expectant families. Center- and home-based program options are offered at multiple facilities serving urban and rural communities in southwestern Illinois.

### Performance Summary

This section contains an overview of the grant recipient's performance determined through this review. Detailed information can be found in the Review Details section.

Content Area	Performance Area	Grant Number(s)	Review Outcome	Applicable Standards	Timeframe for Correction
Program Design, Management, and Improvement		05CH011888	Compliant		-
Education and Child Development Services		05CH011888	Compliant		
Health Services	Safe and Sanitary Environments	05CH011888	Area of Noncompliance	1302.90(b)(2)	120 Days
Family and Community Engagement Services		05CH011888	Compliant	-	-

Fiscal Infrastructure	-	05CH011888	Compliant	-
Eligibility, Recruitment, Selection, Enrollment, and Attendance	Eligibility	05CH011888	Area of Concern	Follow up with Regional Office for support



### **Review Details**

This section of the report provides details on the grant recipient's performance in each Content Area, Performance Area, and Performance Measure.

- · Each Performance Area includes the compliant Performance Measures monitored in this review.
- · If there are any findings, Areas of Concern, or Strong Practices observed, they will be listed within that Performance Area.



### Program Design, Management, and Improvement

The table below summarizes the performance within the Content Area. Beneath the table is a list of all Performance Areas and compliant Performance Measures monitored in this Content Area, with details on findings, Areas of Concern, and Strong Practices observed, as applicable.

Performance Area	Compliant	Finding	Area of Concern	Strong Practice
Program Design and Strategic Planning	С			SP
Program Governance	С			SP
Staffing and Staff Member Supports	С			SP

### Performance Area: Program Design and Strategic Planning

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient adjusts its program design to remain responsive to shifts in community needs, strengths, and resources over time.
- The grant recipient maintains and uses program data to routinely monitor performance, progress toward goals, and drive continuous improvement.

### \* Strong Practice Information

During the review event the OHS monitoring team identified the following Strong Practice(s) in the Performance Area:

 The grant recipient establishes program-wide expectations and processes to ensure staff members collect and maintain accurate records and use data to continuously monitor each service area.

### Performance Area: Program Governance

### **✓** Compliance Information

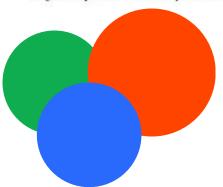
During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient collaborates effectively across program staff members, the governing body, and the policy
  council to facilitate effective program governance.
- · The grant recipient's governing body is engaged and effective in providing legal and fiscal oversight.
- · The grant recipient's policy council is effective in providing program direction.

### \* Strong Practice Information

During the review event the OHS monitoring team identified the following Strong Practice(s) in the Performance Area:

· The grant recipient has formalized systems that remove barriers to policy council member participation.





### Performance Area: Staffing and Staff Member Supports

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient's leadership and management team has clearly defined, manageable roles and responsibilities and the appropriate experience to effectively execute Head Start program operations.
- The grant recipient supports staff members' continuous improvement and professional development.
- The grant recipient establishes high expectations for staff members and implements ongoing communication and training systems to reinforce organizational accountability.
- The grant recipient develops systems that support the Head Start workforce by providing fair compensation, opportunities for career advancement, and a positive work environment for staff members.

### \* Strong Practice Information

During the review event the OHS monitoring team identified the following Strong Practice(s) in the Performance Area:

- The grant recipient has an ongoing talent acquisition and recruitment strategy that focuses on long-term human resource planning for the program.
- · The grant recipient provides a fair compensation and benefits package to staff members.







### **Education and Child Development Services**

The table below summarizes the performance within the Content Area. Beneath the table is a list of all Performance Areas and compliant Performance Measures monitored in this Content Area, with details on findings, Areas of Concern, and Strong Practices observed, as applicable.

Performance Area	Compliant	Finding	Area of Concern	Strong Practice
Curricula, Screening, and Assessment Tools	С			
Teaching Strategies and Learning Environments	С			SP
Qualifications, Professional Development, and Coaching	С			

### Performance Area: Curricula, Screening, and Assessment Tools

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- · The grant recipient implements research-based and culturally appropriate curricula to achieve child outcomes.
- · The grant recipient implements the appropriate screening tools to refer children for evaluation as indicated.
- The grant recipient implements appropriate ongoing child assessment tools to support children's progress and to individualize for every child.

### Performance Area: Teaching Strategies and Learning Environments

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient provides responsive, effective care and teaching practices that are tailored to meet the needs of all children.
- The grant recipient uses home visits and group socializations to promote parent engagement and extend children's learning.

### \* Strong Practice Information

During the review event the OHS monitoring team identified the following Strong Practice(s) in the Performance Area:

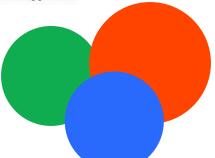
 The grant recipient uses data from standardized tool(s) to assess and continuously improve the quality of the learning environments.

### Performance Area: Qualifications, Professional Development, and Coaching

### ✓ Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- · The grant recipient has qualified education staff members.
- The grant recipient offers education staff members a system of professional development to support delivery of
  quality education and child development services.
- The grant recipient implements a research-based coaching strategy to support education staff members in using
  effective teaching practices.







### **Health Services**

The table below summarizes the performance within the Content Area. Beneath the table is a list of all Performance Areas and compliant Performance Measures monitored in this Content Area, with details on findings, Areas of Concern, and Strong Practices observed, as applicable.

Performance Area	Compliant	Finding	Area of Concern	Strong Practice
Child Health and Oral Health Status and Care	С			
Mental Health and Social and Emotional Well-Being	С			
Child Nutrition	С			
Safe and Sanitary Environments		ANC		
Expectant Families	С			

### Performance Area: Child Health and Oral Health Status and Care

**✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient supports children in becoming and remaining up to date on a schedule of age-appropriate medical and oral health care, including needs for referrals and follow-up care.
- · The grant recipient performs or obtains vision and hearing screenings for all children.
- The grant recipient provides health education opportunities to parents, assists them with understanding their child's health needs, and supports parents in navigating health systems.
- The grant recipient leverages the Health and Mental Health Services Advisory Committee to address prevalent community health needs.

### Performance Area: Mental Health and Social and Emotional Well-Being



During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- In partnership with a qualified mental health consultant, the grant recipient develops a positive program
  environment that promotes the mental health and social and emotional well-being of children.
- The grant recipient implements practices that prohibit the use of expulsion and severely limit suspension.
- · The grant recipient provides family support services for mental health and social and emotional well-being.

### Performance Area: Child Nutrition



During the review event the OHS monitoring team identified the following Performance Measures as compliant:

· The grant recipient implements nutrition services that accommodate children's unique nutritional needs.

### Performance Area: Safe and Sanitary Environments

A Finding Information

Area of Noncompliance - 1302.90(b)(2)

Summary

Grant Number(s) Cited: 05CH011888



Timeframe for Correction: 120 Days

### Performance Standard

Regulation Text: 1302.90 Personnel policies. (b) Background checks and selection procedures. (2) A program has 90 days after an employee is hired to complete the background check process by obtaining: (i) Whichever check listed in paragraph (b)(1) of this section was not obtained prior to the date of hire; and, (ii) Child abuse and neglect state registry check, if available.

### Finding Details

- The grant recipient did not complete the background check process within 90 days of hiring one or more staff members.
  - The grant recipient did not obtain the results of an initial background check that included all required components within the required timeframe.
  - The criminal records tracking document showed that 2 of 72 staff members (3%) hired in the last 12 months did not have a child abuse and neglect check within 90 days of hire.
  - Due to errors in the original request, the grant recipient did not receive the child abuse and neglect check for 1 of the staff members until 101 days after their hire date.
  - The second staff member's child abuse and neglect check was rejected by the Background Check Unit on January 2, 2024. The request was resubmitted and as of January 13, 2025, the grant recipient was awaiting the results, 166 days after the employee's hire date.
  - · The executive director and the human resources team provided and confirmed the information.

### Performance Area: Expectant Families

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

· The grant recipient designs and provides comprehensive services to expectant families.







### Family and Community Engagement Services

The table below summarizes the performance within the Content Area. Beneath the table is a list of all Performance Areas and compliant Performance Measures monitored in this Content Area, with details on findings, Areas of Concern, and Strong Practices observed, as applicable.

Performance Area	Compliant	Finding	Area of Concern	Strong Practice
Supporting Family Well-Being and Family Engagement	С			
Family Partnerships	С			
Promoting Strong Parent-Child Relationships and Engagement in Children's Learning	С			
Community Partnerships	С			

### Performance Area: Supporting Family Well-Being and Family Engagement

**✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- · The grant recipient continuously engages all families in the program through open and effective communication.
- The grant recipient has qualified family services staff members who are supported to meet the specific needs of
  enrolled families.

### Performance Area: Family Partnerships

**✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

The grant recipient implements a family partnership process that supports family-driven goals.

### Performance Area: Promoting Strong Parent-Child Relationships and Engagement in Children's Learning

**✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

 The grant recipient implements strategies, including a research-based parenting curriculum, that promote parenting skills and engage parents in children's development.

### Performance Area: Community Partnerships

**✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

· The grant recipient has identified community partnerships that meet the needs and interests of families.







### Fiscal Infrastructure

The table below summarizes the performance within the Content Area. Beneath the table is a list of all Performance Areas and compliant Performance Measures monitored in this Content Area, with details on findings, Areas of Concern, and Strong Practices observed, as applicable.

Performance Area	Compliant	Finding	Area of Concern	Strong Practice
Budget Development, Implementation, and Oversight	С			SP
Comprehensive Financial Management Structure and System	С			
Facilities and Equipment Management Systems	С			

### Performance Area: Budget Development, Implementation, and Oversight

### ✓ Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

 The grant recipient engages in a transparent, data-informed, strategic process to develop and maintain a budget that aligns with program goals and circumstances.

### \* Strong Practice Information

During the review event the OHS monitoring team identified the following Strong Practice(s) in the Performance Area:

The grant recipient regularly examines and addresses the financial impact of emerging program needs, goals, and
other changes in program operations.

### Performance Area: Comprehensive Financial Management Structure and System

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient implements a system for maintaining financial records and generating information needed to manage and safeguard Federal funds.
- The grant recipient maintains effective control over all funds, property, and assets to avoid theft, fraud, waste, and abuse.
- The grant recipient implements written procedures to ensure that only allowable costs are charged to the Head Start award in accordance with Federal statutes, regulations, and the terms and conditions of the Federal award.

### Performance Area: Facilities and Equipment Management Systems

### ✓ Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- The grant recipient implements a system for ensuring compliance with requirements for the acquisition, record-keeping, insurance, and disposal of facilities purchased, constructed, or renovated with Head Start funds.
- The grant recipient implements a system for ensuring that equipment purchased with Head Start funds is acquired, used, and disposed of in accordance with requirements.
- The grant recipient assesses and mitigates risk and maintains property loss, casualty, and liability insurance
  consistent with the replacement value of property and determined risk of liability.





### Eligibility, Recruitment, Selection, Enrollment, and Attendance

The table below summarizes the performance within the Content Area. Beneath the table is a list of all Performance Areas and compliant Performance Measures monitored in this Content Area, with details on findings, Areas of Concern, and Strong Practices observed, as applicable.

Performance Area	Compliant	Finding	Area of Concern	Strong Practice
Recruitment	С			
Selection	С			
Eligibility			AOC	
Enrollment	С			
Attendance	С			

### Performance Area: Recruitment



During the review event the OHS monitoring team identified the following Performance Measures as compliant:

 The grant recipient implements a recruitment strategy focusing on all families with eligible children, with specific outreach efforts to families with vulnerable children.

### Performance Area: Selection

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

· The grant recipient establishes selection criteria and a waitlist based on community needs.

### Performance Area: Eligibility



The monitoring review found the following Area(s) of Concern that reflect areas of performance that are at risk of becoming noncompliant in subsequent reviews. This additional feedback should be addressed to support compliance in this Performance Area.

- · The grant recipient should improve its efforts to maintain eligibility files containing all of the required elements.
  - A review of eligibility files found errors attributed by the program to insufficient staff training and monitoring.
  - The grant recipient should explore improvements in its training and oversight processes to support new staff members in ERSEA responsibilities.

### Performance Area: Enrollment

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

- · The grant recipient establishes practices to maintain full enrollment and accurately tracks current enrollment.
- The grant recipient fills at least 10 percent of the program's total actual enrollment with children eligible for services under the Individuals with Disabilities Education Act (IDEA).

### Performance Area: Attendance

### **✓** Compliance Information

During the review event the OHS monitoring team identified the following Performance Measures as compliant:

· The grant recipient consistently employs strategies to encourage regular attendance.





# **BUILDING STRONG FAMILIES**

- 710 Children had continuous access to health care
- 306 Children had continuous access to dental care
- 113 Children were identified as having special needs
- 51 Families received job training
- 27 Pregnant women were served by Early Head Start
- 24 Parents advanced their education level





# **Program Highlights**

# **Head Start Program (HS)**

- 442 Children served, ages 3 to 5-years-old
- 407 Families served
- 177 Two-parent households
- 230 Single parent families

100%	442 of 442	Enrolled children completed a medical exam.
81%	360 of 442	Enrolled children completed a dental exam.

On average, 99% of our funded enrollment opportunities for children were filled at any given time.

Our program served 48% of eligible 3 to 5-year-old children in Madison County, Illinois.





# **Program Highlights**

# **Early Head Start Program (EHS)**

- 287 Children served (birth to 3-years-old)
- 27 Pregnant women served
- 238 Families served
- 127 Two-parent households
- 111 Single parent families

99%	283 of 287	Enrolled children completed a medical exam.
61%	174 of 287	Enrolled children completed a dental exam.*
61%	175 of 287	Enrolled EHS children who are up-to-date on a schedule of age appropriate preventative and primary oral health care, according to the state's EPSDT (early, periodic screening and diagnostic testing) schedule.

<sup>\*</sup>Only children ages 2 and older are recommended to receive a dental exam.

On average, 99% of our funded enrollment opportunities for children were filled at any given time.

Our program served 25% of the eligible newborn to 3-year-old children in Madison County, IL.



# **Learning & Program Outcomes**

80% (192 of 240)	Children going to Kindergarten who met widely held developmental expectations.
89%	Head Start and Early Head Start families enrolled who were connected with at least one family services resource.

Percentages of all children enrolled who met or exceeded age-appropriate developmental milestones:

Center based	Pre-K (Fall 2024)	Pre-K (Spring 2025)
Social/Emotional	26%	66%
Physical	44%	79%
Language	32%	72%
Cognitive	29%	71%
Literacy	26%	68%
Math	13%	60%

The percentage of children served that has a learning disability as represented by an:

Individualized Education Plan (IEP): **17%** Head Start Preschool Individual Family Services Plan (IFSP): **11%** Early Head Start



# **Transition to Kindergarten**

Riverbend Head Start & Family Services works to address kindergarten readiness holistically - to ensure our children's well-being and academic success.

# **Educators provide:**

- · Weekly intentional kindergarten readiness activities
- Monthly education activities/tip sheets for parents
- Quarterly assessment of student progress & goal setting

# Family Advocates provide:

- Registration materials/documents for kindergarten
- Resources to help strengthen families
- Transportation to and from critical services

# **Health Advocates provide:**

- Records packets including Health, Physical & Dental Exams
- Resources for vision exams
- Birth Certificates needed for kindergarten registration

# **Program provides:**

- Six parent zoom meetings that address transition topics including: Education, Nutrition, Family Social Services, Mental Health, Disabilities, and Health
- School Visits when available
- Picture Book A Day in the Life of the Kindergartener

# **Community provides:**

Backpacks and school supplies

# **Parent Involvement Activities**



Riverbend Head Start & Family Services partners with parents in a variety of ways - encouraging and supporting parental involvement in our program.

- Parents are encouraged to partner with their education team setting goals for their children leading to positive outcomes.
- Participate in home visits and parent conferences.
- Attend monthly center parent committee meetings and participate in program planning.
- Volunteer in the classroom.
- Parent Education Activities promoting father engagement, nutrition, life skills & family well-being.
- Participate on Policy Council a parent governing board.
- Support Advocacy at the local, state and national level.
- Participate in Community Groups Community
   Organizing & Family Issues (COFI), Birth to Five, Healthy
   Kids Day & Touch a Truck.







# Volunteerism

<b>3,978</b> Hours	216 Head Start Parent volunteers
28,192 Hours	124 Early Head Start Parent volunteers
13,524 Hours	331 Community Member volunteers
45,694 Hours	671 Total volunteers









# **Financial Summary**



# **Head Start and Early Head Start**

FY 2024

### Audited Revenue: Public and Private Funds

Federal & State (Fees & Grants)	\$ 13,590,615	92.9%
Local In-Kind (Matching Funds)	\$ 404,187	2.8%
Contributions (including United Way)	\$ 585,890	4.0%
Other Income	\$ 44,979	0.3%



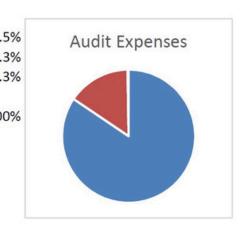
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Total = Audited Revenue

Total Net Liabilities + Assets =

### **Audited Expenditures**

Program Expenses	\$ 12,204,067	84.5
Administrative Expenses	\$ 2,205,713	15.3
fundraising Expenses	\$ 38,132	0.3
Total = Audited Expenditures	\$ 14,447,912	100
Income in Excess of Expenses	\$ 177,759	
Beginning Net Assets	\$ 3,347,204	
Ending Net Assets	\$ 3,524,963	
Total Liabilites	\$ 177,759	



The most recent financial audit was completed by CPA firm, C. J. Schlosser & Company, LLC. In Alton, Illinois in August 2025 without any questioned costs. The board of Directors approved the financial audit on September 24, 2025.

5,868,070

\$

### Proposed Revenue: Public and Private Funds

# Federal & State (Fees & Grants) \$ 13,604,634.00 97.8% Contributions (including United Way) \$ 301,564.00 2.2% Other Income \$ 4,850.00 0.0% Total Proposed Revenue = \$ 13,911,048.00



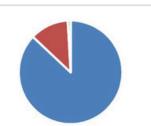


100%

14,625,671

### **Proposed Expenditures**

Program Expenses	\$ 12,079,650.00	87.0%
Administrative Expenses	\$ 1,678,198.00	12.1%
fundraising Expenses	\$ 121,366.00	0.9%
Total Proposed Expenditures =	\$ 13,879,214.00	





# FINANCIAL SUPPORT CHANNELS

Funding sources for Riverbend Head Start & Family Services in 2024:

Total	\$14,625,671
<u>Fundraising</u>	<u>\$213,016</u>
Local In-Kind	\$404,187
Investments	\$42,458
Local grants	\$298,033
United Way	\$77,365
ISBE	\$1,136,852
USDA	\$384,739
Head Start	\$12,069,024



All expenses comply with OMB uniform guidance and the Head Start Act where applicable - and are necessary to carry out the implementation of a Head Start program.







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